

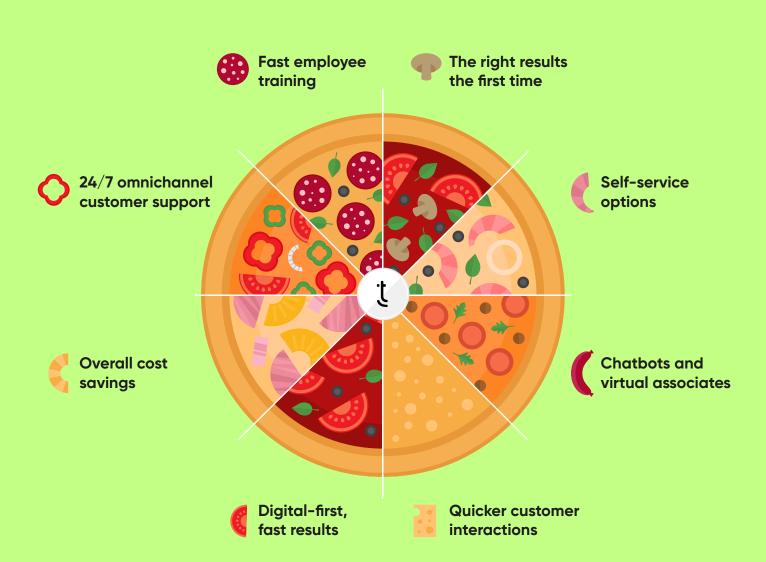
# PEPPER®NI **OR SAUSAGE?**

**Build a Customer Experience that** helps you deliver on time, every time.



Customer Experience is more difficult than ever with the current labor and supply challenges. Let TTEC help you deliver a better, more personalized experience for less.

## TTEC can you help you mix all of the ingredients needed for a great customer experience





### **MUSHROOM**

#### The right results the first time Increase first call resolution by 85%



#### **SEAFOOD**

#### **Self-service options** Deflect high call volume and put customers in control



## **SAUSAGE**

#### Chatbots and virtual associates Save up to \$1 million

in annual customer service costs for every second a bot shaves off Average Handling Time



#### CHEESE

#### Quicker customer interactions

Reduce average handle times by 12 seconds per call



### **MARGHERITA**

## Digital-first, fast results back-office

Optimize front-and processes with Robotic Process Automation



## **HAWAIIAN**

## **Overall cost savings** labor costs by

Save up to 70% on outsourcing your call center



## **MEXICAN**

#### 24/7 omnichannel customer support

Reduce customer churn by 50% with prediction modeling, and increase productivity by 85%



## **PEPPERONI**

#### Fast employee training

Train and deploy 2,000 at-home employees within a matter of weeks

Let's deliver exceptional CX together

**CONTACT US**