



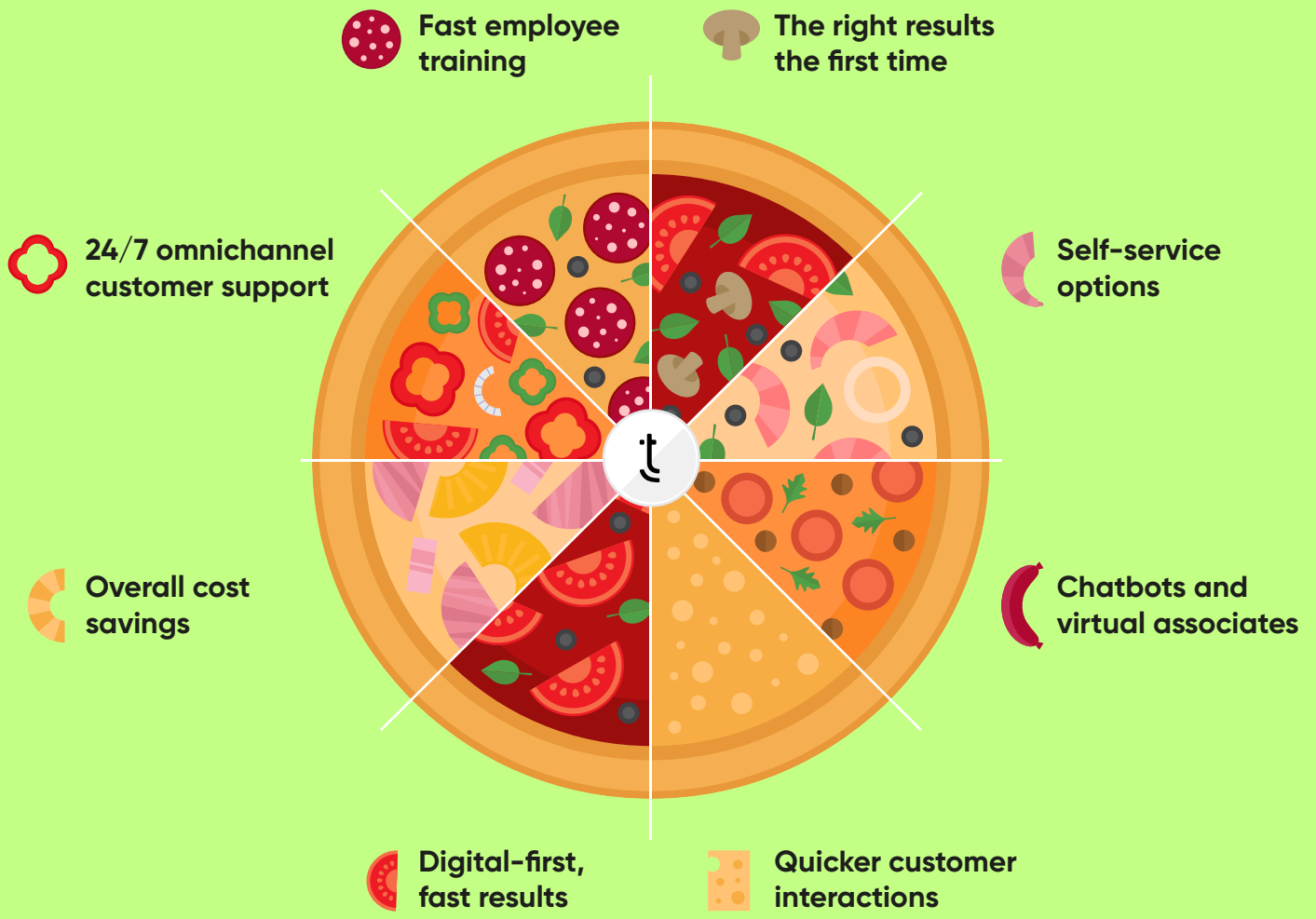
# PEPPERONI OR SAUSAGE?

Build a Customer Experience that helps you deliver on time, every time.



Customer Experience is more difficult than ever with the current labour and supply challenges. Let TTEC help you deliver a better, more personalised experience for less.

## TTEC can you help you mix all of the ingredients needed for a great customer experience



### MUSHROOM

**The right results the first time**  
Increase first call resolution by 85%



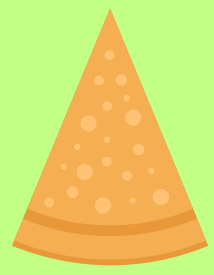
### SEAFOOD

**Self-service options**  
Deflect high call volume and put customers in control



### SAUSAGE

**Chatbots and virtual associates**  
Save up to \$1 million in annual customer service costs for every second a bot shaves off Average Handling Time



### CHEESE

**Quicker customer interactions**  
Reduce average handle times by 12 seconds per call



### MARGHERITA

**Digital-first, fast results**  
Optimise front-and back-office processes with Robotic Process Automation



### HAWAIIAN

**Overall cost savings**  
Save up to 70% on labour costs by outsourcing your call centre



### MEXICAN

**24/7 omnichannel customer support**  
Reduce customer churn by 50% with prediction modeling, and increase productivity by 85%



### PEPPERONI

**Fast employee training**  
Train and deploy 2,000 at-home employees within a matter of weeks

Let's deliver exceptional CX together

[CONTACT US](#)

ttec.com